

Change to Waste Collection

While there has been no indication yet of an easing of UK lockdown restrictions, Thurrock Council has today announced that there will be a change in one local service cut back by the impact of coronavirus.

Following a two week suspension the council says it will re-introduce regular brown bin collections.

Cllr Aaron Watkins, cabinet member for environment said: "I am pleased to announce that we are able to introduce a limited return to garden waste collections.

"Our current resources have allowed us to bring this service back following a brief two-week suspension. We ask residents to try to minimise garden waste at this time and compact what they have to dispose of as much as possible to ensure it will fit in the bin.

A new four-weekly brown bin collection will come into effect from Monday, 20 April. This will ensure that every home has garden waste collected at least once a month.

Collections will take place in a different quarter of the borough each week. Residents will be asked to leave their brown bin out at the start of the week and then take it in again once their garden waste has been collected.

The new timetable of collections will be in the following four-weekly schedule:

Week One - commencing Monday 20 April

Corringham and Fobbing, The Homesteads, Stanford East and Corringham, Stanford-le-Hope West, Orsett

Week Two - commencing Monday 27 April

East Tilbury, Chadwell St Mary, Tilbury St Chads, Tilbury Riverside and Thurrock Park, Little Thurrock Rectory

Week Three commencing Monday 4 May

Little Thurrock Blackshots, Stifford Clays, Grays Thurrock, Chafford and North Stifford, Grays Riverside

Week Four commencing Monday 11 May

Ockendon, Belhus, Aveley and Uplands, South Chafford, West Thurrock

Residents are advised resources may be affected by varying circumstances and are asked to regularly check the council's [website](#) for any variations to the service.

The council says residents should continue to dispose of food waste in their green or grey bin during the weeks they are not expecting a brown bin collection.

And, with the civic tip and recycling centre at Linford still closed, the council is promoting its paid for bulky waste collection service.

A statement says: "The service has not been affected by social distancing measures as it does not require any face-to-face interaction: bookings are made online and residents can leave items out on the day the collection is due to take place and crews will remove them.

"To book a collection, visit thurrock.gov.uk/bulky-waste. The service costs £30.90 for the first three items and £8.24 for each additional item.

Cllr Watkins added: "I highly recommend our bulky waste service. It is cheap, convenient and, as there is no need to meet the crews, there are no issues around social distancing."

PUBLIC NOTICE

Sandy Lane, Chadwell St Mary

(Temporary prohibition or restriction on roads)

No. 34 Order 2020

- 1) The Borough Council of Thurrock, in exercise of their powers under Section 14(1) of the Road Traffic Regulation Act 1984 and all other powers, intends to make an Order the effect of which is to: -

Prohibit any vehicle from travelling along Sandy Lane, Chadwell St Mary, from its junction with Biggin Lane for approx. 750m northwards.

- 2) The purpose of the Order is to enable Cadent Gas to carry out replacement of the Gas Mains.
- 3) The alternative route for northbound vehicles is Biggin Lane, St Chads Road, Chadwell Hill, Linford Road and vice versa for southbound vehicles.
- 4) The Order will come into force on Monday 27th April 2020 at 08:00hrs for two weeks. It only applies to those days and times when indicated on site by the presence of the appropriate traffic signs in accordance with The Traffic Signs Regulations and General Directions 2016.
- 5) It is expected that the works will be completed within the scheduled times, however the Order will continue in force for a period not exceeding 18 months or until the works have been completed, whichever is the sooner.
- 6) If the works are not completed within 18 months, the Order may be extended for a longer period with the approval of the Secretary of State.

Dated: 16th April 2020

Julie Rogers

Director of Environment, Highways and Counter Fraud

Thurrock Council

PUBLIC NOTICE

Claudian Way, St Teresa Walk, Chadwell St Mary

(Temporary prohibition or restriction on roads)

No. 28 Order 2020

- 1) The Borough Council of Thurrock, in exercise of their powers under Section 14(1) of the Road Traffic Regulation Act 1984 and all other powers, has made an Order the effect of which is to: -

Prohibit any vehicle from parking in the following locations

- ☒ Claudian Way – from outside number 2 to number 10 on the southern and northern kerb line.
 - ☒ Claudian Way – from outside number 12 to number 24 on the southern and northern kerb line.
 - ☒ St Teresa Walk – from outside number 4 to its junction with Claudian Way on the western kerb line.
 - ☒ St Teresa Walk – from outside number 5 to its junction with Claudian Way on the eastern kerb line.
- 2) The purpose of the Order is to enable Cadent Gas to carry out a gas connection to plots in Delargy Close.
 - 3) The Order will come into force on Monday 27th April 2020 at 08:00hrs until Friday 1st May 2020 at 18:00hrs. It only applies to those days and times when indicated on site by the presence of the appropriate traffic signs in accordance with The Traffic Signs Regulations and General Directions 2016.
 - 4) It is expected that the works will be completed within the scheduled times, however the Order will continue in force for a period not exceeding 18 months or until the works have been completed, whichever is the sooner.
 - 5) If the works are not completed within 18 months, the Order may be extended for a longer period with the approval of the Secretary of State.

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New 24/7 Crisis Mental Health Phone-Line

A new 24-hour phone service for people experiencing mental health crisis is now live across Essex.

People aged 18 and over: Dialling 111 and selecting the option for mental health crisis will connect callers to EPUT staff who will provide appropriate support and advice.

People under 18: call North East London NHS Foundation Trust's Emotional Wellbeing and Mental Health Service on 0300 300 1600 or [email](#).
For urgent or out of hours help call 0300 555 1201.

999 should still be used for anyone in need of treatment for serious or life threatening physical health issues alongside a mental health crisis.

Reporting Scams

Criminals are targeting people looking to buy medical supplies online, sending emails offering fake medical support + scamming people who may be vulnerable or increasingly isolated at home. For more info + for help on how to keep yourself visit [actionfraud.police.uk](https://www.actionfraud.police.uk)

Click here to report (including 24/7 live cyber reporting for businesses)
Or Call 0300 123 2040 and press 9

The Essex partnership of SERICC, Southend On Sea Rape Crisis and CARA (Centre for Action on Rape and Abuse) provides a single point of access to support all victims and survivors of sexual violence and sexual abuse across Thurrock, Southend and Essex. We continue to offer our specialist sexual violence counselling and advocacy, using telephone and online methods during the coronavirus lockdown period.

Please contact us as usual:

[Self-referral form](#) for individuals, family and friends.

There is an easy to use online form for professionals wishing to make a referral.

Referral form for [professionals](#).

Phone 0300 003 7777

Email support@synergyessex.org.uk Website [synergyessex.org.uk/](https://www.synergyessex.org.uk/)

As always, our specialist staff teams will ensure contact is made with the most appropriate support service that we offer.

All digital support services can be found [here](#)

FOOD BANK

As many places who issue the food bank vouchers are closed there are details below as to how you can access via the telephone or email.

Thurrock Foodbank is offering an e-referral food voucher system because of the coronavirus.

Anyone needing help should contact the Thurrock Food Bank on 01375 416200 or email info@thurrock.foodbank.org.uk

A call for help

Thurrock Food Bank have issued an appeal for donations as stocks are getting low and Peter mentioned that you might be able to mail it out to the Chadwell Community Forum mailing list.

Gift aid forms are available on the Thurrock Food Bank site: www.thurrock.foodbank.org.uk and I think they have now put their bank details on the site. If not, I have added them below:

Lloyds Bank
Account Number: 22388060
Sort Code: 30-18-34

Sandra Sawle has asked for anyone who donates to let her know so that she can thank them personally.

Her email address is
business@thurrock.foodbank.org.uk

Changing Pathways continue to provide support for victims of domestic abuse and can be contacted, Monday to Friday 9am-5pm on **01268 729 707** or there is online chat available via our website Monday to Friday 10am-12pm and 3-4pm and Tuesday evenings between 7pm-8pm, www.changingpathways.org

Compass is available 24 hours a day for residents across Essex including Thurrock who are experiencing domestic abuse and would like advice and support **0330 333 7444**

There is also the National Domestic Abuse Helpline **0808 2000 247** (Freephone, 24 hours a

If you are worried about your own behaviour then contact Respect **0808 802 4040**.

Amazon is offering work opportunities to support local communities

- Day Shift: **£9.50 to £10.50** per hour (dependent on location) plus **£2.00** per hour until April 30th
- Night Shift: **£11.21 to £12.46** per hour (dependent on location) plus **£2.00** per hour until April 30th
- Overtime: up to **£21.00ph** (dependent on location) plus **£2.00** per hour until April 30th

Health and safety are a top priority with all of our roles and sites. We continue to consult with medical and health experts, and take all recommended precautions in our buildings and stores to keep people healthy. Amazon has taken measures to promote social distancing in the workplace and taken on enhanced and frequent cleaning, to name just a few.

Sent on behalf of Essex Action Fraud

If you or someone you know is vulnerable and has been a victim of fraud, please call Essex Police on 101.

Report fraud or attempted fraud by contacting Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Advice for parents during coronavirus

Whilst coronavirus is infectious to children it is rarely serious. If your child is unwell it is

likely to be a non-coronavirus illness, rather than coronavirus itself.

Whilst it is extremely important to follow Government advice to stay at home during

this period, it can be confusing to know what to do when your child is unwell or injured.

Remember that NHS 111, GPs and hospitals are still providing the same safe care that

they have always done. [Click here for up to date information](#)

New Police Powers

New public health regulations have been put in place to strengthen the powers the police have to reduce the spread of the virus.

Individuals will only be allowed to leave their home for the following very limited purposes:

- shopping for basic necessities, for example food and medicine, which must be as infrequent as possible
- going out for one form of exercise a day, for example a run, walk, or cycle - alone or with members of your household
- any medical need, or to provide care or to help a vulnerable person
- travelling to and from work, but only where you cannot work from home

Participating in gatherings of more than two people in public spaces is also not permitted except in very limited circumstances, for example, where it is for essential work purposes.

To ensure people stay at home and avoid non-essential travel, if members of the public do not comply the police may:

- instruct them to go home, leave an area or disperse
- ensure parents are taking necessary steps to stop their children breaking these rules
- issue a fixed penalty notice of £60, which will be lowered to £30 if paid within 14 days
- issue a fixed penalty notice of £120 for second time offenders, doubling on each further repeat offence

Individuals who do not pay a fixed penalty notice under the regulations could be taken to court, with magistrates able to impose unlimited fines.

If an individual continues to refuse to comply, they will be acting unlawfully, and the police may arrest them where deemed proportionate and necessary.

We're following 'The 4 E's': Engage. Explain. Encourage. Enforce.

We will, in the first instance, try to engage with someone who appears to be contravening the guidance and explain why and how they might want to adjust their behaviour to reduce the risk to public safety and health.

CHADWELL ST. MARY COMMUNITY FORUM NEWS LETTER



COVID-19 SAFETY INFORMATION **Thurrock CVS**

Thurrock Coronavirus Community Action will launch on Friday 27 March.

Thurrock Council in partnership with Stronger Together, Thurrock CVS and other local organisations are working together to safely coordinate support to residents in need and to help ensure voluntary work is carried out in a safe and co-ordinated way across the borough.

The priority of Thurrock Coronavirus Community Action is to help residents who have been contacted by Government and Public Health England in regards to shielding, these are residents who are at very high risk of severe illness from COVID-19 and must stay at home and self-isolate for 12 weeks due to underlying health conditions.

If you fall into this category and have received a text or letter from the NHS this week please follow the link in the message and sign up for support. Volunteers for Thurrock Coronavirus Community Action will be in touch with these residents in due course to confirm their individual support needs.

For residents who do not fall into the shielding category but require additional help and support at this time, more information will be coming out from Monday on how to access help from Thurrock Coronavirus Community Action.

Leader of the Council, Cllr Rob Gledhill, said: "As the coming days and weeks become more difficult, self-isolation and access to help may be a source of worry for many of our residents. I urge residents who have received a text or letter from the NHS this week to follow the link in the text and sign up for support as soon as possible.

"Thurrock Coronavirus Community Action will be providing our most vulnerable residents with help to access food, medicines and social contact. Thank you so much to everyone across the borough who is volunteering to support our communities at this challenging time."

Stronger Together are developing a local volunteer network to support this activity. This will include help for individuals and groups who would like to volunteer but will also provide information online enabling people to say how and where they can help. With connections to other local organisations, Stronger Together will coordinate and link volunteers with roles within the community but also provide signposting for people to help themselves and others.

Kristina Jackson, Chief Executive at Thurrock CVS, said: "It is clear that many people across the borough want to do something to help others and I would please ask anyone who would like to help out, to register their interest in volunteering through the website detailed below so we can co-ordinate a fast and effective response and get food, medicine and other essential items to those who need them as quickly and safely as possible for all, whilst sticking to social distancing measured."

To register your interest to volunteer please visit: <https://help.timetospare.com/thurrock>

For more information on Thurrock Coronavirus Community Action visit: www.thurrock.gov.uk/coronavirus-action

Additional information is available via <http://www.strongertogether.org.uk> and <https://thurrockcvs.org>

Support for the community is also on where there are details of support through dedicated Facebook page and Facebook Group to give a platform for residents to share resources and receive additional local information.

Use the links below to find information about:



Sick pay



Already claiming



Making a new claim



Self-employment



Housing



Employers



FAQs

Employment and benefits support

If you are affected by coronavirus or its effect on the economy, there is a wide range of support available.

These pages provide information about the changes the government has brought in to support people who are already claiming benefits, need to claim benefits, or are at risk of losing their job as a result of coronavirus.

Please note: You should not attend the jobcentre unless directed to do so for an exceptional purpose

Use the links at the top of this page to find the information you need.

These pages will continue to be updated. Please check here regularly for updates on the arrangements the Department for Work and Pensions is making to support those who are affected by coronavirus.

For general government advice about coronavirus see [Coronavirus: what you need to do](#)

For health information and advice see the [NHS pages on coronavirus](#)